

PT. STO TRAVEL
SURF TRaVeL ONLiNe

Jl Benesari, Comp. Lawalon Centre, No 29, 30 Legian Ph: 0361 750170 Fax: 0361 750577

PAYMENT DETAILS

Dear Mr/Mrs....

We thank you for your interest in confirming your reservation with SURF TRaVeL ONLiNe, a complete & professional operation based in Kuta – Bali INDONESIA.

We are proud to be a registered member of the 'ASSOCIATION OF INDONESIA TRAVEL AGENTS' (A.S.I.T.A) confirming our commitment to operate ethically, professionally & responsibly to all clients & guest.

Tourism license details:

- PT. STO TRAVEL
- ASITA Member No: 0389/ XVII /DPP/2007

The following details are an outline of our booking & confirmation procedure to ensure you are informed of the steps necessary to confirm your adventure & also the ways to make this happen easily & efficiently.

1. After you have confirmed your booking, SURF TRaVeL ONLiNe will hold your reservations for five (5) working days without a deposit payment.
2. To confirm your Booking we require 30% Deposit payment.
 - Deposit payment can be made by Commonwealth Bank transfer and Credit card transactions.
 - Dependant upon which transaction method you select we will email the relevant details to you.
 - It is necessary for you to then complete the required information & send the details back as requested **to the email address reservations@surftravelonline.com**
 - In order for our accounting department to confirm the transfer has been made it is necessary for you to email the transfer receipt which you have from the bank to reservations@surftravelonline.com **(using Commonwealth Bank Transfer)**
 - Three (3) working days following the transfer receipt from you confirming Deposit we will confirm that payment has been received into the nominated account.
 - Confirmation will be made via email , confirming the following details:
 1. The amount that has been received to our account.
 2. Confirmation of your booking.
 - **NOTE: Balance is due 60 days prior to Departure date.**

Thank you, we look forward to confirming your booking.

A . S . I . T . A

[Association of the Indonesian Tours & Travel Agencies]